



According to the terms of the Representation Agreement dated 04.04.2017, SIA Rigas Kapitals and its employees are authorized to undertake the following representational, informational, promotional and intermediary duties on behalf of TeleTrade-DJ International Consulting Ltd (further «Company») within the territories of Republic of Latvia (further “Territory”):

- a. Providing a point of face-to-face contact for potential clients in the Territory to be able to receive guidance, in their native language, on general issues such as commercial and technical conditions of doing business with the Company or interpreting/clarifying the Company’s policies and agreements, or explanation regarding the Company’s promotions and special offers;
- b. Ensuring efficient handling and follow-up to Potential Client enquiries received via the contact forms on the Company’s local web-site designated to operate in the Territory, as well as the Company’s online and offline advertisement campaigns (including, but not limited to social media accounts operated by the Company in the Territory);
- c. Providing guidance to Clients on navigating the Company’s web resources and information and/or resolving client inquiries/questions in relation to specific services by the Company, financial instruments, account/terminal settings involved, including appropriate guidance and warnings on the risks associated with investments into such instruments, and respective costs and associated charges;
- d. Disseminating to Clients, directly and through distant communication means, information on: i. relevant specific promotions and campaigns (such as upcoming trading benefits programs etc); ii. changes in the Company’s product range and/or trading conditions (that are also duly notified by the Company at their web-site); iii. general financial information, market analysis, and trading signals not construed as investment recommendation or advice;
- e. Delivering lectures, seminars and trainings covering the topics of financial market principles and functioning, instruments available in the market via the Company’s platform with different types of accounts, methods of analysis that apply to such instruments;
- f. Promoting to potential Clients, and assisting them in familiarizing with the Company’s demo trading accounts for the purpose of practical illustration of financial market environments and trading technologies available;
- g. Conducting demonstration workshops to advertise the functionality and capacities of the Company’s trading platforms as well as specifics and peculiarities of the platform operations, and on-site practical tutoring;
- h. Providing assistance to Clients on the opening and operation of a trading account and answering their questions with respect to the nature of the KYC/AML procedures.

Agent and its employees are NOT authorized to:

- a. serve as proxies or be authorised through any other form giving to them representative power for conducting transactions in financial instruments on behalf of clients or 3rd parties;
- b. receive Clients’ money, either in cash, cheques or in any other form, aiming to or relating to the carrying out of financial transactions. The Agent instead will instruct the Clients to only deposit / wire transfer their funds directly to the Company’s accounts open with a qualified EU institution.
- c. solicit or accept orders for any transactions in any financial instruments from any Client, provide any investment or financial advice, or recommendation, or promise to Clients with regard to the services of the Broker or/and any other financial services that may be subject to regulation according to legislation of Republic of Latvia;
- d. accept and/or copy and/or store any documents of Clients containing Personal Data, including KYC documents required for opening an account with the Company;
- e. act and/or become authorized to act in a capacity of an Agent by any financial institution other than the Company.

TeleTrade-DJ International Consulting Ltd is registered as a Cyprus Investment Firm (CIF) under registration number HE272810 and licensed by the Cyprus Securities and Exchange Commission (CySEC) under license number 158/11. The company operates in accordance with Markets in Financial Instruments Directive (MiFID). SIA Rigas Kapitals is incorporated in Republic of Latvia on October 28, 2016 under registration number 40203029034 included into the CySEC Register of Tied Agents as of March 30, 2017, and authorized to promote services by TeleTrade in the Republic of Latvia under the Limits of Power above according to the Representation Agreement dated 04.04.2017.