



# **PRIVACY POLICY**

**TeleTrade - DJ International Consulting Ltd**

**January 2015**

## Privacy Policy

This Privacy Policy is valid for all information that TeleTrade-DJ International Consulting Ltd (“TeleTrade” or the “Company”) receives from the user during his registration of the trading account or during his subscription to any services of TeleTrade and during his visits the website [www.teletrade.eu](http://www.teletrade.eu) and <https://my.teletrade.eu>.

## Personal Information

When you fill out the form on the website of TeleTrade to open a trading account (real or competitive), we require your name and surname as well as some additional information in the context of an account (services). Your details are required for the conclusion of the Contract for the provision of services. In addition, the company may need to identify you as the company’s client to resolve financial issues.

We also require your telephone number and e-mail address (e-mail) in order for TeleTrade to contact you in case of an emergency.

TeleTrade does not sell or disclose the personal information about its clients. TeleTrade may transmit the user’s personal information to third parties only if:

- It was your wish to disclose this information;
- It is required by the rules of the service provided and defined in the corresponding contract (for example publication of the competition rating);
- It is required by the legislation and / or by the authorities in compliance with legal procedures.

TeleTrade protects the client’s personal information with the security of a password. The whole network communication in the context of sharing personal information is followed by encryption. All received information that the client provides is stored on secure servers and only authorized staff have access to this information.

## Depositing and withdrawing funds

The client may use different card processing companies for depositing and withdrawing funds to and from his trading account. The card processing company will not retain, store, share or use the received information for other purposes.

## **Cookies**

A cookie is a piece of information that is stored on the user's computer by the web browser. Cookies do not contain the personal identity of any person visiting the Company's website. TeleTrade may use cookies on some pages of the website to improve the content of the website and the Company's services. Cookies also can be used to analyse the traffic on the Company's website.

If you do not wish to receive cookies, you can adjust your web browser so that cookies will be declined.

## **Changes in this Privacy Policy**

TeleTrade reserves the right to amend/change this privacy policy. TeleTrade will inform its clients if there are significant changes happened.

## **Client's Rights**

The client has right to inform himself about the personal information received by the Company, the right to change and update his personal information, and the right to prevent unsolicited marketing etc.

## **Enquiries**

If you have any questions regarding this Privacy Policy or any questions about the usage of your personal information, please e-mail us ([support@teletrade.eu](mailto:support@teletrade.eu)) or call us (+357 22 51 44 42).